

**For the children on your Medicaid list, do you do any proactive outreach (letters, phone calls, etc.) to get them in for EPSDT exams and immunizations?**

1) Each month, phone calls are placed to the last known telephone number of the patients who are on the list provided by Medicaid. Reports are generated by our office to confirm whether or not the patient has been in the office during the last month, to override the Medicaid list (since it is usually behind). Our attendance at the Spring Training 2007 with Medicaid/OHCA confirmed that their system is notifying patients three times when immunizations and EPSDT exams are due. Since the Medicaid panels change from month to month without any input from our office, there are limitations to what we can do with invalid information.

2) The state sends letters to patients when they are due for EPSDT exams. In the SoonerCare contract it does state that you are supposed to do monitoring and mailings for EPSDT exams and immunizations, but I don't know anyone who does.